

Installation Terms and Conditions - 2024

1. General

- These Terms and Conditions ("Terms") govern all installation services provided by Revolution Audio ("the Company").
- By accepting a quotation or engaging the Company for installation services, the client ("the Client") agrees to be bound by these Terms.
- No variation or amendment to these Terms shall be valid unless agreed in writing by an authorised representative of the Company.

2. Quotations & Pricing

- All quotations issued by the Company are valid for a period of thirty (30) days from the date of issue unless otherwise stated in writing.
- Prices are based on the specifications outlined in the quotation. Any amendments or variations requested by the Client may result in additional costs, which shall be confirmed in writing.
- All prices are exclusive of Value Added Tax (VAT) unless explicitly stated otherwise.

3. Payment Terms

- A deposit may be required before commencement of work, with the balance payable upon completion unless alternative payment terms have been expressly agreed in writing.
- Payment must be made in full within the agreed timeframe. The Company reserves the right to charge interest on overdue payments at a rate of five percent (5%) per month, in accordance with the Late Payment of Commercial Debts (Interest) Act 1998.
- Title to all equipment supplied shall remain vested in the Company until full payment has been received. The Company reserves the right to recover any equipment in the event of non-payment.

4. Installation & Access

- The Client shall ensure that the installation site is accessible, safe, and free from obstructions to enable the Company to perform the installation services efficiently and in accordance with the agreed schedule.
- Any delays resulting from the Client, third-party contractors, or unforeseen site conditions may incur additional charges.

- The Company shall exercise reasonable skill and care in the performance of its services but shall not be responsible for pre-existing structural defects or issues affecting the installation process.

5. Equipment & Warranty

- All equipment supplied by the Company is subject to the manufacturer's warranty, the terms of which shall be provided to the Client upon request.
- The Company warrants its workmanship for a period of thirty-six (36) months from the installation completion date.
- This warranty shall be void if any equipment is modified, tampered with, or maintained by unauthorised personnel.
- The Company shall not be liable for any faults, malfunctions, or incompatibilities arising from the integration of new equipment with pre-existing or legacy systems, nor for any adverse effects the installation may have on such legacy equipment.

6. Health & Safety

- The Company shall comply with all applicable health and safety legislation and industry best practices in the provision of its services.
- The Client must notify the Company of any site-specific health and safety requirements prior to the commencement of work.

7. Variations & Additional Work

- Any modifications to the agreed scope of work must be requested in writing and are subject to approval by the Company. Any such changes may result in additional costs.
- Any additional work required during the installation process shall be separately quoted and agreed upon in writing before commencement.

8. Liability & Indemnity

- The Company shall not be liable for any indirect, consequential, or economic losses arising from the installation, except in cases of proven negligence.
- The Client assumes full responsibility for the security of equipment once delivered to the site and indemnifies the Company against any loss, theft, or damage occurring thereafter.
- The Company shall not be held liable for delays caused by factors beyond its reasonable control, including but not limited to supplier delays, extreme weather conditions, or force majeure events.

9. **Cancellation & Termination**

- Any cancellations must be communicated in writing. The Company reserves the right to charge for costs incurred and work completed up to the date of cancellation.
- The Company may terminate services with immediate effect if the Client breaches these Terms, fails to make payments as agreed, or engages in conduct that disrupts or obstructs the Company's ability to perform its obligations.

10. **Governing Law & Dispute Resolution**

- These Terms and any contractual relationship between the Client and the Company shall be governed by and construed in accordance with the laws of England and Wales.
- Any disputes arising from or related to these Terms shall be subject to the exclusive jurisdiction of the courts of England and Wales.

By engaging Revolution Audio for installation services, the Client acknowledges that they have read, understood, and agreed to be bound by these Terms and Conditions.